
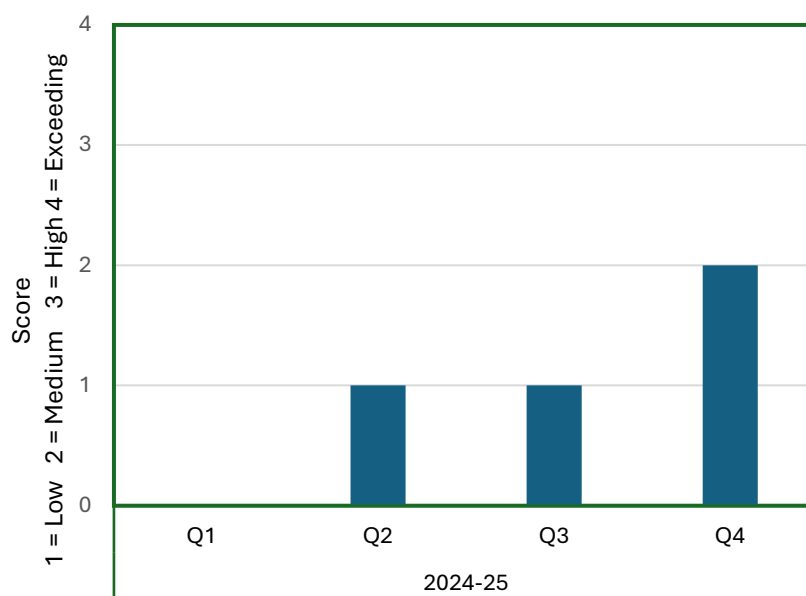


Strategic Priority 1 - Boosting Jobs and Economic Prosperity		Aims of the Library Sub Committee	What does success look like?	Actions	Live Score (1 = Low 2 = Medium 3 = High 4 = Exceeding)	2024-25			
						Q1	Q2	Q3	Q4
	To ensure Saltash benefits from higher income, reduced poverty, improved facilities and quality of life. Promote Saltash as a vibrant and welcoming visitor destination.	To continue to expand the opportunities to increase people's education, knowledge and associated IT skills	Offering more signposting services  Expanding opening hours  Continuing to work in partnership with key stakeholders	Partnership working with Adult Education to offer training courses to assist with employment needs and building people's confidence (not an achievable action due to the closure of Saltash Ad Ed)  To support the Services Committee (with accommodation at the library) who are to consider other potential learning opportunities due to the closure of Adult Ed.  Additional opening hours to reach the needs of the community  <b>Cormac - Making Space for Nature 16.01.25, 'Read Easy' the session is to help adult residents to read</b>	2	N/A	1	1	2

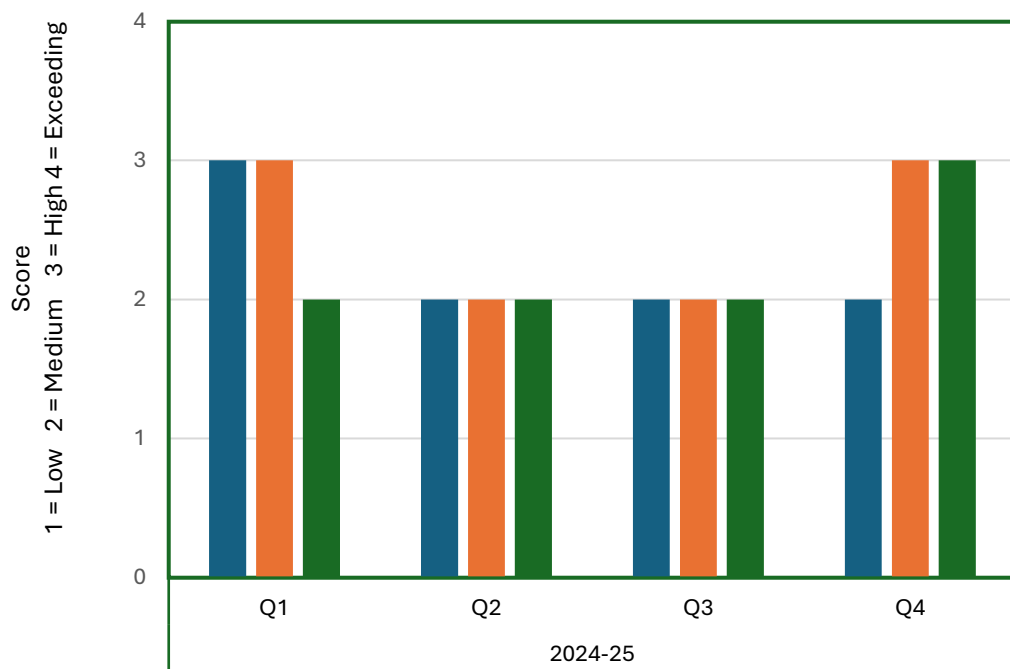
**Business Plan**  
**Strategic Priority 1 - Boosting Jobs and Economic Prosperity**  
**Aims of the Library Sub Committee**







Strategic Priority 2 - Health and Wellbeing		Aims of the Library Sub Committee	What does success look like?	Actions	Live Score (1 = Low 2 = Medium 3 = High 4 = Exceeding)	2024-25			
						Q1	Q2	Q3	Q4
	To support the Saltash Healthcare Action Group in improving our local NHS provision. Support improvement to mental health, fitness facilities, educational wellbeing of children and opportunities to access a high level of quality learning for young people.	To provide a local venue for a range of free events and activities;	Increased free events and activities throughout the year  Accessible and inclusive activities and events  Increased community engagement and footfall	Support and promote local organisations, businesses and groups / clubs relevant to the Library Hub and for the benefit of the community  Refer to the Town Council Policy - Hire of Town Council Premises and Events  Autumn Biowatch September 2024 - partnered activities to promote nature  Summer Reading Challenge July to Aug  Meet the author, book club and writers forum (October), Fake of Fortune, games  <b>for the month of January there were 18 free events, engagement with keystakeholders such as St Luke's, Community Pharmacy Cornwall, Stop Loan Sharks, Cornwall Council Fostering Roadshow, Dyslexia advice Day, Meet the Police</b>	2	3	2	2	2
		To continue to sign post residents and users of the Library to the relevant key stakeholders;	Continue to build partnerships  Identify and promote easy access services  Promote awareness of services available	Utilise the library's website and social media platforms to provide links and information about key stakeholders  Welcome desk with staff trained to assist in signposting to digital services available  Display posters and notices in prominent areas of the library with information signposting where to find assistance  Host informational workshops or events at the library  Tamar Valley Consultation - available at the Library  <b>Confirmed attendance at May Fair and Regatta</b>  <b>Tamar Valley Bees, WC Rivers Authority, National Marine Aquarium, Beach Guardian, WC Butterfly Trust, have all participated in public presentations at the library hub</b>  <b>March Spring Biowatch launch with Cormac presentation 'Making Space for Nature'.</b>	3	3	2	2	3
		To continue to provide a safe and warm space to residents and users of the Library.	Continued availability and accessibility for any user to a safe and warm space  Internal and external refurbishment to be complete offering an improved comfortable space	Provide a safe and warm space for all users of the library hub  Provide refreshments supported by key stakeholders (where possible)  Partnership working during the warm space period to ensure best cover is provided across various sites  Install of curtain walling and blinds complete creating a warm pleasant environment for residents and visitors  <b>Warm space provided in January 2025</b>  <b>Further window refurbishment works undertaken to side elevation of the building completing phase 1 work</b>  <b>Further conversations to progress and provide improved internal facilities - Library Sub Committee held on 16.01.25 minute nr. 33/24/25</b>	3	2	2	2	3

**Busines Plan**  
**Strategic Priority 2 - Health and Wellbeing**  
**Aims of the Library Sub Com**

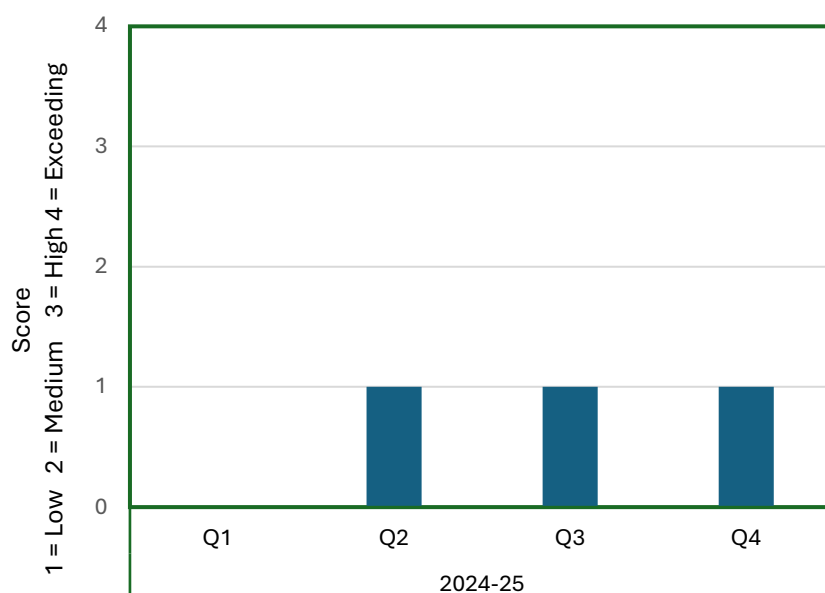


- To provide a local venue for a range of free events and activities;
- To continue to sign post residents and users of the Library to the relevant key stakeholders;
- To continue to provide a safe and warm space to residents and users of the Library.


Strategic Priority 3 - Housing		Aims of the Library Sub Committee
	To ensure Saltash has a balanced range of high quality and affordable housing by working in partnership with Cornwall Council	The Library Sub Committee recognised strategic priority 3 - Housing did not fit within the remit (Terms of Reference) of the sub committee

Strategic Priority 4 - Travel and Transport		Aims of the Library Sub Committee	What does success look like?	Actions	Live Score (1 = Low 2 = Medium 3 = High 4 = Exceeding)	2024-25			
						Q1	Q2	Q3	Q4
	To work with key stakeholders to support access to affordable, accessible and sustainable transport in Saltash and the rural and urban areas, and promote walking and cycling.	To continue to promote and support sustainable travel and transport	Transport leaflets to be available at the library	Providing copies of the bus times - tranport for Cornwall which covers six operators	1	N/A	1	1	1

**Business Plan**  
**Strategic Priority 4 - Travel and Transport**  
**Aims of the Library Sub Committee**

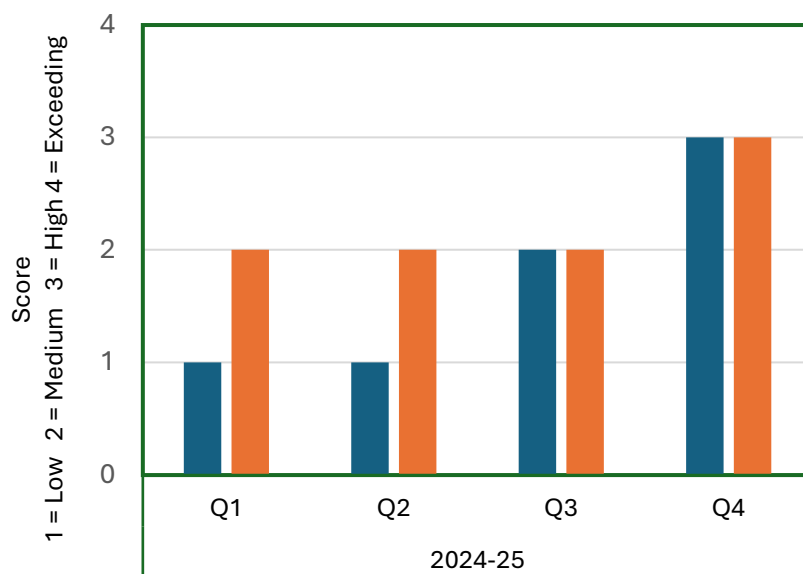


■ To continue to promote and support sustainable travel and transport

Strategic Priority 5 - Climate Emergency		Aims of the Library Sub Committee	What does success look like?	Actions	Live Score (1 = Low 2 = Medium 3 = High 4 = Exceeding)	2024-25			
						Q1	Q2	Q3	Q4
	To continue to acknowledge a climate emergency and to bring forward a local climate change strategy.	To ensure the Saltash Library building is well insulated when refurbished to reduce energy cost;	Refurbishment complete  Saltash Neighbourhood Development Plan	Refer to the Saltash Neighbourhood Development Plan for guidance on efficient buildings and low-carbon heating  Complete install of efficient curtain walling generating a radiant heat source back into the building whilst letting in the light from outside.  Windows to the side relevant to be complete (March 2025)  Ensure the library building is energy efficient  <b>Further window refurbishment works undertaken to side elevation of the building completing phase 1 work</b>	3	1	1	2	3
		To continue to focus on Climate Emergency and support free events at the Library.	Regular climate focused free events  Promote sustainable practices at the Library  Display educational materials	Partner with local schools, organisations, and businesses to host events and activities on climate change  Reduce waste and provide community recycling programmes  Display educational materials on the affects of climate change and preventative measures  Provide a good level of books  <b>Biowatch, X4 Seasonal ‘Citizen Scientist’ environmental campaigns</b>  <b>Partnered with Plymouth University Biology and Marine Sciences to create a year round flora and fauna Saltash database, mapping the changes to the local environment through climate change</b>  <b>Partnered with St.Stephens School - Eco Warriors involved assisting with the database</b>  <b>March Spring Biowatch launch with Cormac presentation ‘Making Space for Nature’</b>  <b>Free urban seed packs to those who visit the library to encourage nature into gardens</b>	3	2	2	2	3

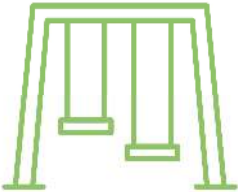


**Business Plan**  
**Strategic Priority 5 - Climate Emergency**  
**Aims of the Library Sub Committee**

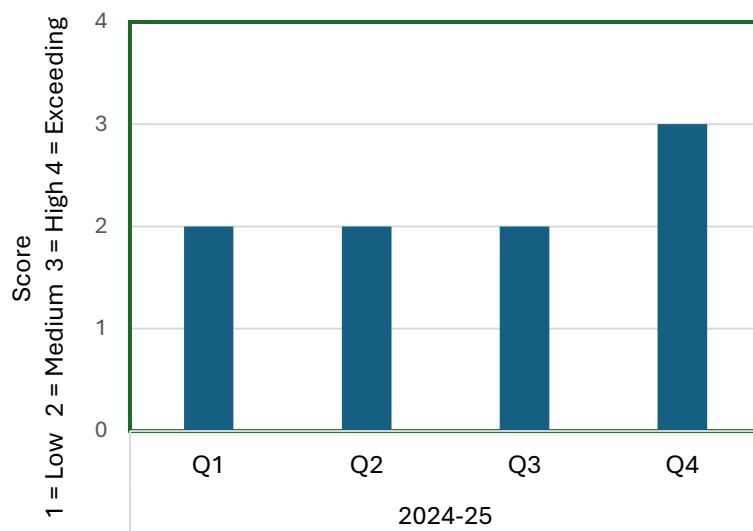


■ "To ensure the Saltash Library building is well insulated when refurbished to reduce energy cost;"

■ To continue to focus on Climate Emergency and support free events at the Library.

Strategic Priority 6 - Recreation and Leisure		Aims of the Library Sub Committee	What does success look like?	Actions	Live Score (1 = Low 2 = Medium 3 = High 4 = Exceeding)	2024-25			
						Q1	Q2	Q3	Q4
	To continue to provide, improve, and support in Saltash, play parks, open green speaces, library service, cultural acitivity, leisure and support facilities, and to acknowledge our unique position on the Tamar and Lynher Rivers.	To continue to provide a Library and Community Hub Service for the community inclusive of the Home Library Service.	Community engagement, programs and events  Provide inclusive and accessible services  Develop the Home Library Service	Partner with local schools, organisations, and businesses to host events and activities  <b>Organised workshops, reading clubs, and educational programs that cater to various age groups and interests during this quarter</b>  <b>Organised and promote community surveys to understand the needs and wants of the community</b>  <b>Recruit and train volunteers to service the Home Library Service</b>  <b>Ensure the library service contiues to be accessible to all</b>  <b>Utllising social media and the Town Council website to further promote the Library Hub services, groups, clubs and events</b>  <b>Early stages investigating extension of opening hours on Saturday afternoons</b>  <b>Organise and promote community surveys to understand the needs and wants of the community - Investigations to be actioned to hold a Saltash Library survey to ascertain current and future customer experience - Library held on 15.01.25 minute nr. 31/24/25</b>  <b>Home Library Service - all volunteers have DBS checks</b>  <b>Marketing Saltash for Biowatch – Well-being for families (citizen scientists) to</b>	3	2	2	2	3

**Business Plan**  
**Strategic Priority 6 - Recreation and Leisure**  
**Aims of the Library Sub Committee**



- To continue to provide a Library and Community Hub Service for the community inclusive of the Home Library Service.