

Internet Provisions – Guildhall

Information:

Due to slow connection and download speeds experienced at the Guildhall the Town Council's Telecommunications provider was approached to investigate.

The Town Councils internet provisions are fibre to the cabinet (FTTC) with up to 60Mb's download speed. It was identified that the Guildhall was receiving much slower speeds of up to 17Mb. This is due to the quality of copper in the lines installed from the Guildhall to the cabinet. A refund cannot be sought as the provider states it is an issue out of their control and would only provide a replacement copper line which is not required.

Current Internet Provisions vs Proposed Services Available:

| Item | Cost |
|--|--------|
| Line to the main FTTC | £14.79 |
| FTTC | £36.00 |
| ADSL Line Rental (Provision for CC Machine) | £15.00 |
| ADSL Service | £14.00 |
| TOTAL MONTHLY COST: £79.79+vat | |

| Item | Cost |
|---------------------------------------|--------|
| FTTP (Fiber to the premises) | £45.95 |
| Installation | £50.00 |
| CAPITAL COST: £50.00+vat | |
| TOTAL MONTHLY COST: £45.95+vat | |

Please note: The download speed of FTTP is up to 160Mbps

A contract is in place that would require 30 days written notice with our IT Consultant and 90 days with the internet supplier. As the proposed fibre to the premises (FTTP) option is available with the existing internet supplier, they have agreed to waive the 90 days' notice period if the Town Council agree to upgrade.

A new contract will commence for a 12-month period upon installation and activation.

The new contract will not affect the Credit Card machine and its facilitation.

Installation will be scheduled between the usual operating hours of the Guildhall with a committed date to be provided by the supplier and BT Open Reach and agreed by the Town Council.

We have been assured by the Town Council's telecommunications provider and IT Consultant that staff located at the Guildhall will not experience any operational impacts.

The proposed and recommended installation of FTTP Internet Provisions to the Guildhall offers a:

- Monthly cost saving of £33.84
- Yearly cost saving of £406.08

Please note: The Town Council's telecommunications provider, upon confirmation of installation from the internet supplier, will invoice the Town Council for Internet Provisions and not the IT Consultant.

Budget Information:

P&F IT/Office Costs

Available Budget: £32,149.00

Proposal:

To approve the internet provisions to be changed from FTTC to FTTP at a cost saving to the Town Council with a one-off capital cost of £50.00+vat for the installation of the fibre line into the Guildhall Building.

End of Report

Administration Officer